# Refrigerated Vaccine Inside at 2°C to 8°C



#### RECEIVING AND UNPACKING STEPS

- 1 IMMEDIATELY open the cooler and follow the TagAlert receiver instructions. See below for details.
- **Compare** the packing list to the contents of the cooler to confirm they match. See below.
- Inspect the vaccine and report any tampering (e.g., broken seal). See back for details.
- Place vaccine in appropriate storage immediately upon receipt.
- **Repack** the cooler for refurbishing. See back for details.
- 6 Return the cooler via UPS. See back for details.



#### TAGALERT INFORMATION

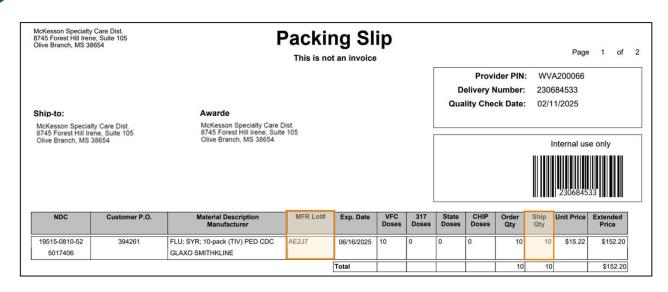
- Remove the TagAlert temperature monitor from the box. The TagAlert is located inside the inner box, next to the vaccine.
- 2 Follow the recipient instructions on the blue card:
  - **Stop TagAlert Indicator.** Press and hold the Start and Stop button until the Stop icon appears.
  - Read Indicator Status. Determine if the appropriate temperature was maintained during transit.
  - TagAlert Monitor Concerns? Please call 1-877-836-7123.



Vaccine should be placed in appropriate storage immediately upon receipt.



### **REVIEW YOUR PACKING SLIP**



Verify the **MFR Lot#** and the **Ship Qty** on the packing slip with the contents of the cooler. The **Ship Qty** is the total number of vaccine cartons.

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### WHO TO CALL

### Questions?

Need a UPS Pickup of your EcoFlex cooler?

CONTACT

**UPS Phone Number:** 1-800-377-4877 7:00AM – 9:00PM EST Monday – Friday 7:30AM – 6:00PM EST Saturday

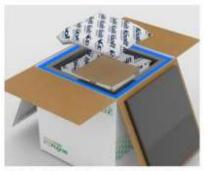
**UPS Email:** Healthcaresupport@UPS.com 7:00AM – 9:00PM EST Monday – Friday 7:30AM – 6:00PM EST Saturday

WEB: UPS.com/healthcare

**Provide the McKesson Account Number: 20V8R9** 

## 5

### RETURN YOUR COOLER

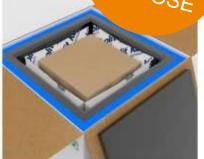


**Step 1:** Open shipper and remove the top PCM gel pack(s).



**Step 2:** Remove the product(s) from the inner corrugated box.





Step 3: Ensure the inner corrugated box is back in the EcoFlex shipping system.



**Step 4:** Place the top PCM gel pack(s) back on top.



**Step 5:** Fold in the original outer flaps. Fold in the remaining flaps with return.



**Step 6:** Schedule a pickup with UPS. Contact UPS either by phone or by email.



The return shipping label can be found on the inside flap of your EcoFlex box. For more information, contact info@coldchaintech.com

